

## Appendix B

Public consultation on how HCV Fares should increase

### **Are you happy for the Hackney Carriage Tables of Fares to continue to increase each April in line with the Consumer Price Index (CPI)?**

Yes – 31 (70.5%)

No – 13 (29.5%)

Reasoning from those that answered Yes:

- It's fair to the drivers
- Yes all good
- Happy with any measure which keeps the price of services comparable to the cost of provision.
- I don't have to explain
- It is a reasonable annual review mechanism.
- parity
- Is fair
- That's ok.
- .
- Minimum wage goes up from April
- Inflation going up
- Living cost in Cambridge is high and every year in April prices of everything goes high. It is normal for taxi fares to go higher too.
- Everything rising
- keeps the fares in line with inflation
- Taxi fares need to reflect the general cost of living
- It is only fair that cabs can earn a decent pay rate
- Pegging annual growth increases to CPI is straightforward and provides clarity and stability for planning.
- seems reasonable to go up with inflation
- seems fair
- All other increments are applied then
- Taxi drivers need to earn a decent income too
- at least, CPI is fairer than RPI
- no comment
- It is fair for the taxis
- Taxi drivers need to make a living
- Taxi drivers face the same cost-of-living increases as everyone else.
- The drivers have to make a living

## Appendix B

- Sensible to allow prices to grow with inflation
- Cost of living is far higher than ever before so we cab drivers need to make a living
- We have no evidence to suggest this should change.
- Drivers deserved to be paid.

### Reasoning from those that answered No:

- The rest of us don't get inflation payrises so all this does is make getting taxis unaffordable.
- They are very expensive already.
- Already far too expensive compared to other cities
- Can't afford as a pensioner
- Already more expensive than London
- Their are too many taxis and I also think we should include : "The knowledge", and be able to speak good english.
- The present chrges seem to be much on the high side.
- I don't think anyone outside the public sector has ever had a CPI linked pay increase, usually lower. Why should those paying pay more for taxis.
- Taxi fares are too high now
- It's just a cover for higher than needed price rises
- Pegging prices to CPI increases correlation between disparate costs, contributing to a feedback loop that keeps rising prices.
- Taxi are already expensive
- Think its tiem to moev away from this and have option to be more competitive

### **Would you make any changes to the extra charges currently in place?**

No – 30 (68.2%)

Yes – 14 (31.8%)

### Reasoning from those that answered No:

- No reason to change them
- None
- I don't have to explain
- If it works do not fix it,
- It's fine
- No need to make changes.
- .
- Works at it is

## Appendix B

- Because of market conditions are not good
- No changes required on extra cost at this time.
- Not necessarily needed
- cannot see any reason to change
- Theya re tried and tested and seem reasonable
- The current system is fair and does not have any obvious flaws
- na
- x
- Can't afford as a pensioner
- WHY
- Unnecessary
- Too expensive
- I just want the to be held down for a year
- no comment
- it is okay for now
- Too expensive
- I'm not entirely sure what the extra charges are but as someone who uses taxis maybe 1/2 times a month during the day and late evening, I haven't really noted any exonerous extras.
- See nothing wrong with current extra charges
- Unfamiliar with additional charges
- Fine as they are
- N/A
- I don't know want they are

### Reasoning from those that answered Yes:

- Predict and price journey estimate at start.
- What extra charges are you referring to?
- parity
- With the yearly increase, certain costs shouldn't be extended or could be reviewed to provide better value for money.
- They should rise in line with inflation
- Reduce them as - see above
- Make it free for disabled if the distance was less than three miles. Reduce the fare to 50% within eight miles of the city centre for disabled.
- it's getting too expensive to take a taxi
- Comparisons should be made to fuel and other car ownership costs since the last change and then decide if fare should not just go up, but possibly go down!
- Inflation based rises

## Appendix B

- I'd increase flag fall before 7PM and decrease it after, particularly in winter.
- "Abolish or reduce the ""5 or more passengers travelling in the vehicle"" charge in order to encourage more efficient and ecological use of vehicles.
- ""Waiting time"" should not apply to time taken to board as this potentially discriminates against passengers with disabilities who will take longer to board."
- Make a living of course
- Reduce them

### **Are there other methods which could be used to amend the Hackney Carriage Tables of Fares each April?**

- Don't know
- Council could charge Less for their services for their plate etc
- Any other fair measure which encourages competitiveness and efficiency from hackney carriage.
- In line with average pay rises, give them money off their fuel duty
- Doubtless
- I do not know
- ? strange question
- Inflation is best
- No.
- Why increase them automatically every April? Increase them as and when appropriate.
- .
- I don't think
- Yes
- The fairest is to use the Consumer Price index.
- Can keep same fare but shorter the distance prices in meter
- no
- Don't know
- no
- Not in my opinion
- don't know
- don't know
- no
- Don't know
- Providing this is a fair way of assessing the increase
- No
- comparing with wage increase as well

## Appendix B

- Make it compulsory to know local roads and the area of Cambridge. Plus the taxi drivers able to speak good english
- Not that I can think of.
- no
- yes
- not that I am aware of
- See above as Yes
- Lower them
- Dunno - maybe you could link them to the cost of petrol and of running a car.
- No more than inflation
- Fuel-cost related fares
- Can't think of any.
- have them linked to CPI
- Unsure
- No
- Don't know
- Trade simply tables proposals to members via reps of recongised and consitituted trade organisations by certain date each year for members to deliberate on.
- N/A
- No

### **Do you have any other comments regarding the increase of taxi fares each April?**

22 responses:

- No
- No they need to live too
- An annual increase is better than an increase at times when the increase will be well ahead of inflation.
- No
- They shouldn't automatically increase in April. This simply fuels inflation. It also turns people to private transport.
- No
- No
- No
- no
- no
- The best is not having an increase of fee for pensioners, but some government subsidies to compensate the taxi drivers for that.
- No

## Appendix B

- No
- I think the abridge taxi driver earning more than five hundred pounds weekly and far too many taxis on the roads, if the taxis should give a percentage to the city council to help with maintaining the city. As the colleges should as well. But that's for another survey!?!
- No
- prices should have gotten cheaper when petrol was extremely cheap during pandemic. but the prices only ever go up
- Rip off
- Would have liked more information about different options
- No
- Beware of increasing prices above other ride service, as would lead to increase in less regulated drivers
- It's not enough, it should be more
- No

## Summary

**44 responses were received. 31 responses stated that the fares should continue to rise each April in line with the CPI. 30 responses stated that they did not want to make any changes to the extra charges. When asked if there was any alternative methodology that could be used to increase fares, the responses provided did not provide a viable option.**